



COTGREAVE
AGENCY

To our valued customers,

Together, we are facing an unprecedented situation. The global coronavirus pandemic is affecting our families, our businesses and our communities. We will be forever changed, and I wanted to reach out and update you on how The Cotgreave Agency is approaching this unprecedented situation.

While everyone across the world continues to navigate the uncertainty of COVID-19, we are committed to supporting you throughout the course of this pandemic. We realize in this time of crisis it is important for you to rely on and trust our agency.

State and Federal mandates and recommendations are being released nearly every day. We are doing our best to quickly digest and disseminate each piece of information. Over the next few days, we will be sending emails with details regarding deferred payment plans and claims handling.

We all need to do our part in “flattening the curve”, leading and learning new ways to work, and accelerating the transformation of work to digital and mobility. We are working to ensure we are exceeding your expectations and doing so safely and responsibly. If you have any questions or concerns, please don’t hesitate to reach out.

Lastly, please take good care of yourself and your loved ones. Stay safe. Stay healthy. Be patient and kind. There is no better time to strengthen our bonds, to stand together, to help each other through this storm, and come out the other side stronger.

Thank You,

James Cotgreave
Cotgreave Agency President & CEO